TO:        HONORABLE MAYOR & COUNCILMEMBERS

FROM:      CITY MANAGER
          By: Robert Ferrier, Assistant to the City Manager

SUBJECT:  STATUS UPDATE REPORT – COUNTY ISLAND COMMUNITY MEETINGS

SUMMARY RECOMMENDATION:

Receive the Status Update Report on the County Island Community Meetings and provide staff with direction on remaining items of concern.

DISCUSSION:

Overview:

On May 30, 2018, the Orange County Local Agency Formation Commission notified the City that the State Board of Equalization completed the annexation process and that the remaining county islands were now included within the jurisdiction of the City of La Habra.

As directed by the City Council, City staff scheduled and conducted neighborhood meetings to:

- Obtain feedback from residents regarding certain public improvements they wish or do not wish to see constructed in their specific neighborhoods;
- Discuss whether new La Habra street addresses should be assigned to the annexed areas; and
- Provide additional information about potential sewer connections and existing septic systems.

These meetings also provided residents an opportunity to meet representatives from various City Departments and ask questions regarding municipal operations. Approximately 12 percent (52 of 417 properties) of the property owners attended the community meetings and provided feedback. In many cases multiple comments were
received from residents residing from a single property (i.e. both spouses and other relatives). Residents were informed that parking, street sweeping, and code enforcement activities would not begin until January 1, 2019 to allow them time to adjust to new City rules and regulations, and to allow staff time to ensure proper signage has been installed.

**Community Meetings:**

Three county island community meetings were held in September as follows:

<table>
<thead>
<tr>
<th>DATE</th>
<th>NEIGHBORHOODS</th>
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</thead>
<tbody>
<tr>
<td>September 6, 2018</td>
<td>Citrus/Idaho, Citrus/Entrada, and Palm/Shadycrest</td>
</tr>
<tr>
<td>September 20, 2018</td>
<td>Cypress/Terry and Hensel/Magda</td>
</tr>
<tr>
<td>September 27, 2018</td>
<td>Macy/Randall</td>
</tr>
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</table>

A detailed recap of each community meeting has been provided below. In addition, the City annexation web site provided a link to a “Comment Sheet” for residents who were not able to attend the meetings, so that they could provide comments to staff on any issue of concern.

**Citrus/Idaho, Citrus/Entrada and Shadycrest County Island Meeting (September 6, 2018):**

Twelve individuals signed in as attending the community meeting, distributed among the neighborhoods as follows:

- Three individuals representing two of the four properties (50 percent) located in the Citrus/Entrada Island;
- Four individuals representing three of 37 properties (8 percent) from the Citrus/Idaho Island; and
- Five individuals representing four of 17 properties (23 percent) from the Palm/Shadycrest Island.

Meeting attendees provided staff with four Comment Sheets during the community meeting. An additional four Comment Sheets/e-mails were received following the meeting (see Attachment 1).

Comments made by residents for these neighborhoods include the following (number in parentheses indicates the number of times a particular issue was mentioned. If there is no number, then the issue was only mentioned once):

- Do not change property address (8)
- Private streets should remain “as is”
- Install asphalt curbs missing along the west side of Citrus Street (4)
- Complete traffic calming measures on Citrus Street
- Change street calming tables to speed bumps
- Add stops signs on Citrus Street
- Remove the left turn restrictions on Citrus Street
- Move traffic calming sign away from kitchen window view
- No sidewalks or additional street lighting
- Coordinate trash pickup dates for multifamily properties to match the single family homes
- Improve fire hydrant water pressure to permit improvement to homes
- Request for tract/parcel map information
- Sewer connection requirement

**Cypress/Terry and Hensel/Magda County Island Meeting (September 20, 2018):**

Thirty-four individuals signed in as attending the community meeting, distributed among the neighborhoods as follows:

- Nine individuals representing six of the seven properties (86 percent) attended from the Cypress/Terry Island; and
- Twenty-four individuals representing 16 of the 56 properties (29 percent) in the Hensel/Magda County Island.

In addition, one attendee who lived in the Randall/Macy Island attended this meeting. Meeting attendees provided staff with five Comment Sheets during the meeting. An additional resident later provided comments via e-mails/letters plus an additional comments from a resident who provided written comments at the community meeting (see Attachment 2).

Comments made by residents for these neighborhoods include the following:

- Do not change property address (6)
- Would not oppose a change in address
- No justification for increased trash rates and water
- No sidewalks or street lights
- Sewer availability would be welcomed
- Sewer elevation and cost to extend sewer laterals
- Sewer hookup would be expensive
- Response time to County Island versus the City
- No opportunity for a group discussion on address change

**Macy/Randall County Island Meeting (September 27, 2018):**

Thirty individuals signed in as attending this community meeting, representing 21 of 295 properties (seven percent) in the neighborhood.

Meeting attendees provided staff with nine Comment Sheets during the meeting. In addition, 21 Comment Sheets, e-mails, letters, and phone calls were received after the community meeting. Six of the communications were from three addresses and three commenters declined to identify themselves (see Attachment 3).

Comments made by residents for this neighborhood include the following:

- Do not change property address (21)
- Full compensation for street address change
- Sweep streets once every two weeks (4)
- If street sweeping weekly, alternate sides of street on different days (3)
- Consolidate trash pick-up and sweeping to same day or have a longer span between the activities (2)
- Trash cans left out preventing street sweeping
Cars out on the street preventing street sweeping
Street sweeper is not effective in cleaning street
Do not prohibit overnight parking on public streets (7)
If street parking permit is required, waive fee (5)
Information should be provided on street parking process/regulations (2)
Want sidewalks without added cost
No sidewalks (8)
Want street lights without added cost (3)
No street lights (8)
No justification for increased trash rates (4)
No new fees like a sewer fee
No sewer line (5)
Want sewer line (6)
Street in need of repaving (3)
Property improvements without permits should be grandfathered in
Survey should be conducted for a “Rural” designation i.e., no street lights, sidewalks, and sewer
Cellular phone coverage is poor
Appreciative of La Habra Police Department response time
Look forward to La Habra Police services
Boat and inoperative vehicle with peeling paint in driveway
Neighbors fence is falling onto our yard
Require clean-up or issuance of fine to residents for oil spills
Speeding on Russell Avenue
Trash auto pay difficult
Provide information on regulations that will apply to residents
Attract more “mom” and “pop” restaurants
Attract more up-scale restaurants
Less fast-food restaurants

Actions taken by staff to date to begin addressing comments from the community meetings:

Subsequent to the community meetings, staff has begun taking action to address some of the concerns, where possible, that were raised by residents in the former County islands.

- Private streets should remain the same
  Consistent with its prior statements on this topic, the City has no intention to make improvements to private streets. All ongoing street maintenance and upkeep of existing improvements along private streets will remain the responsibility of those property owners.

- Streets in need of repair
  Staff from the Engineering Division have determined that some public streets within the former county islands are in need of repair. Staff will prepare capital improvement projects for City Council review and action as part of future budget considerations as necessary.
- **Install missing curbs on Citrus Street**
  The Engineering Division will include this request in the Capital Improvement Program budget for future fiscal years.

- **Complete traffic calming measures on Citrus Street**
  The Engineering Division will include public streets located in the former county island street system as part of the next round of neighborhood calming areas. Since the west side of Citrus Street formerly belonged to Orange County, it was not a part of the initial neighborhood traffic calming neighborhood discussions. Consistent with the City’s practice, the specific method of traffic calming that could be implemented for Citrus Street will be decided by the neighborhood residents in that area.

- **Move a previously installed traffic calming sign away from kitchen window view**
  The Public Works Department has relocated the sign from the view of one of the resident’s kitchen window.

- **Sidewalks**
  Staff received comments both in favor of and in opposition to the installation of sidewalks along public streets within the former County islands. Along public streets where sidewalk gaps currently exist, as property-owners initiate plans to improve their respective properties, the City will condition those improvements to include the construction of sidewalks, as deemed possible by the Director of Public Works. There are areas along public streets where sidewalks are not possible due to grade differences. No public sidewalks will be constructed along private streets.

- **Streetlights**
  Staff received comments both in favor of and in opposition to the installation of streetlights along public streets within the former County islands. Along public streets where streetlight gaps exist, as property-owners initiate plans to improve their respective properties, the City will condition those improvements to include the installation of streetlights, as deemed appropriate by the Director of Public Works. No public streetlights will be constructed on private streets.

- **Coordinate trash pickup dates for developed multifamily properties to match the schedule for the surrounding single family homes**
  The Public Works Department is aware of this concern and is discussing with CR&R potential collection schedules that minimize impacts to the surrounding single-family neighborhoods, where and when feasible. Generally speaking, more frequent trash collection is often necessary for multifamily residential properties than for single-family homes.

- **Trash cans prevent street sweeping**
  The La Habra Municipal Code requires that trash cans be removed from the public street on the same day that trash is collected. Enforcement of this requirement will begin in January 2019.

- **Trash auto pay system difficult to utilize**
  The Finance Department is prepared to assist residents in the establishment of auto pay accounts for their particular properties. Assistance is available either over the phone or in person at City Hall.
- **Cars parked on public streets prevent street sweeping**
  The La Habra Municipal Code prohibits street parking on street sweeping days. As required by law, signs shall be posted in affected neighborhoods and enforcement of this regulation will begin in January 2019.

- **Street sweeper is not effective**
  The Public Works Department conducts spot checks to confirm the effectiveness of street sweeping when cleaning the public streets. Staff can respond to specific instances when complaints are received.

- **Do not prohibit overnight parking on public streets**
  The La Habra Municipal Code prohibits overnight parking on public streets. This requirement applies to all public streets within the City. Enforcement of the No Overnight Parking Ordinance will commence in January 2019.

- **If street parking permit is required, waive the fee**
  The La Habra Municipal Code does not permit the waiver of the street parking permit fee.

- **Information should be provided on the street parking process/regulations**
  In November the Police Department circulated an informational fact sheet that identifies all pertinent street parking regulations in affected neighborhoods.

- **Improve the fire hydrant water pressure to permit improvements to homes**
  The Memorandum of Understanding between the City of La Habra and California Domestic Water Company (CDWC) attempts to address the water pressure issue in the existing water distribution system. The La Habra Utility Authority is in the process of developing a phasing plan to begin a capital improvement project that will seek to improve the water pressure and flow for the northern portion of the City previously serviced by CDWC. Any concerns regarding water pressure in neighborhoods serviced by the Suburban Water Company (SWC) are the responsibility of SWC.

- **Sewer line improvements/connection**
  Staff received comments both in favor of and in opposition to sewer line improvements along public streets. Along public streets where sewer line gaps exist, the City will propose capital improvement projects as part of the regular budget process. When and where new sewer lines are installed by the City, stub outs to each property will be incorporated into the design, allowing property-owners to connect to a sewer line at a lower cost at a future date. Connection from the home to the stub out would be at the owner’s expense. Homes located within 200 feet of a sewer line would be required to connect to the sewer system if the property-owner chooses to make significant improvements to the property, or in a situation where the existing septic system fails and can no longer be maintained.

  In regard to sewer lines on private streets, an easement to the City will be necessary for such an improvement. **It is important to note that no public sewer lines will be constructed on private streets unless ALL parties having interest in the private street petition the City in writing for the installation of a sewer line, and only if the project is deemed feasible by the Public Works Director.**
- **Request for tract/parcel map information**
  The Engineering Division has made available copies of tract/parcel map on file. The City has also requested that the County provide all street design plans and building history files for public streets and parcels incorporated into the City.

- **Increased trash and water rates**
  Both the Public Works and the Finance Departments have offered to meet with any resident to discuss their particular bill to ensure proper billing based on the citywide rates for Water and Trash collection services. The rates are based on existing contracts for these services.

- **No sewer fees**
  Only properties that are connected to the City’s sewer system are required to pay a sewer fee to the City. Staff learned that an area within the County islands had been connected to the City sewer system at some point in the past, but was not charged the City fee. Going forward, those properties will be required to pay the fee.

- **Police response time to County Islands**
  Prior to annexation, the La Habra Police Department only responded to Priority 1 Emergency calls, such as traffic collisions with injury, robbery alarms, panic alarms, unknown trouble calls, shots fired, medical aids, structure fires, and attempted suicides. Service and police response times were analyzed for each of the former county islands for the period between January 1, 2015, and August 31, 2018. Only the Randall-Macy Island required assistance during this specific time frame. There were seven calls for service with response times varying between 5:16 and 7:59 minutes. The Randall-Macy Island is located within Reporting District 11 and during this same period, the Police Department received 91 calls for service with response time varying from 4:14 to 5:52. The difference in response time between the County and City area could be a result of the location of the property from the police station, location of officer at the time of the call, or address identification issues (See Attachment 4).

- **No group discussion on address change**
  Discussion of this matter occurred during the open forum of each meeting, but staff also asked that residents express their concerns on the Comment Sheets. Staff informed residents that concerns regarding potential address changes would be shared with the City Council, but because of public safety concerns and consistency with the City’s past practice of property addressing, staff’s recommendation continues to be that addresses in the former county islands be changed to be consistent with the existing numbering system elsewhere within La Habra. A notice of this City Council meeting was mailed to each former county island resident.

- **Property improvements without permits should be grandfathered in**
  Consistent with prior statements, unpermitted improvements, whether in the City or County, would not be permitted by either jurisdiction. However, as the City previously indicated, all permits issued by the County or improvements permitted by right by the County would be honored by the City post-annexation.
- **Cellular coverage is poor**
  Private mobile phone carriers make the determination as to where wireless communication facilities should be located in geographical areas. The City works with providers to identify potential cell tower sites and, where appropriate, assisted in processing the appropriate discretionary actions to allow those facilities to be installed.

- **Storage of inoperative vehicles and property maintenance issues**
  The La Habra Municipal Code does not permit the storage of vehicles within the front street setback and requires that properties be maintained to community standards. Incidentally, the County of Orange requires these same standards. Consistent with the City’s existing Code Enforcement practice, when a complaint is filed with the Code Enforcement Division, staff will investigate the complaint and, if necessary, will take corrective action to resolve the issue. Enforcement will begin staring January 2019.

- **Neighbors fence falling onto our yard**
  This is a private matter between property owners. Code Enforcement staff encourages communication between property owners to resolve these types of private property concerns.

- **Oil spills on public and private property**
  In the event of an oil spill in the public right-of-way, the Public Works Department would investigate and take action, as necessary. The City's Code Enforcement Division would assist in the investigation of oil spills on private property. Should a violation exist, actions would be taken to ensure the responsible party takes all corrective action to address the problem.

- **Speeding**
  Neighborhoods that are experiencing speeding issues are encouraged to contact the Police Department. Depending on the nature and severity of the issue, the Police Department can arrange for the placement of speed warning signs and selective police enforcement. In addition, a neighborhood experiencing a perceived issue with speeding may petition to be placed on the Neighborhood Traffic Calming list for future consideration.

- **Attract “mom and “pop” and up-scale restaurants**
  As Community Development staff meet with potential commercial developers, an emphasis is placed on requesting start-up/up-scale restaurants to be a part of the commercial mix for new centers.

**Actions that require City Council consideration and direction:**

- **Property addresses**
  By far, the most prevalent issue of concern expressed by residents on Comment Sheets, letters, e-mails and during in-person conversations with staff, involve the potential change of property addresses. Nearly all comments received by staff in regard to property address changes expressed opposition to addresses being changed (36 of 37 commenters were opposed).
Opposition was based on a variety of factors, but common reasons included:

- The inconvenience of notifying governmental agencies, businesses, family, friends, services, and other organizations;
- The cost associated with notifying the parties identified above;
- The cost of changing legal documents;
- The impacts on home business operations using those properties addresses; and,
- In a few instances, the address was of a sentimental value to the family.

Opponents of address changes argue that the addresses have been in existence since the neighborhoods were established. They contend that visitors, mail delivery, package delivery and emergency vehicles are easily able to find their properties. In addition, GPS allows individuals not familiar with the area to find locations with minimal delay.

- **Sidewalks, streetlights, and sewers**
  Another common issue of concern involved the potential construction of sidewalks, streetlights, and/or sewers. Along public streets where gaps exists, as properties are improved the property-owner would be responsible for constructing the sidewalk and installing streetlights along their property where it is deemed appropriate by the Director of Public Works. In some instances, sidewalks may not be possible due to grade differences. In regard to sewer lines, the Public Works Department will be developing a plan as part of its Capital Improvement Plan. With respect to private streets, as previously indicated the City has no plans to construct sidewalks, streetlights, or sewers along these streets; however, sewers could be constructed at some point in the future, but would require the consent of all affected property-owners. Other factors, such as topography that makes the construction of sewer lines infeasible, would have to be considered.

In the case of the Macy/Randall Neighborhood located west of Macy Street to the City’s western limits where no sidewalks, streetlights, and sewers currently exist, a public improvement project would be proposed and submitted as part of the Capital Improvement Program for City Council consideration. In the event insufficient right-of-way exists for such improvements, the City would request that property-owners deed to the City the area necessary for these improvements. The cost of the improvements would be the responsibility of the City. However, residents in this neighborhood may also request that the City Council designate their neighborhood as a “Rural Area,” thereby negating the need to consider planning for or making any of these types of improvements in that area.

**Staff Recommendations**

With the exception of property addresses and a possible “rural designation” for the area west of Macy Street, all regulations contained within the La Habra Municipal Code will be enforced within the former County Islands beginning January 1, 2019. Where improvements have been requested as described above, City departments will address those requests as part of the normal budget approval process for City Council consideration and approval.
- **Property Addresses**
  With regards to the changing of property addresses, the La Habra Community Development Department, the La Habra Police Department, and the Los Angeles County Fire Department collectively recommend that property addresses be changed to be consistent with the City’s existing street numbering sequence. Time is of the essence in the event of an emergency and in the event that public safety personnel from outside the City respond to an emergency in a former county island area, it could be a challenge to find the location when there is a break in consecutive address sequencing.

In addition, electrical power outages could cause wireless transmission towers to become inoperable during an emergency, thereby negating the use of most GPS devices. This situation has occurred several times in Northern California due to wildfires. The re-numbering of homes to adhere to the City’s street numbering sequence will help assure consistency throughout the community and potentially provide for quicker response from emergency personnel and other first responders. Furthermore, every county island annexation previously processed in the City’s history has adhered to the City’s numbering system, without exception.

In regards to potential cost to property-owners, staff recognizes that property-owners will need to notify their respective billing agencies, friends, families, and others of the change in address. As to personal legal papers, such as living trusts, staff has contacted two estate planning attorneys who have indicated the legal description and/or the Assessor’s Parcel number of a property governs the trust, not the street address. A “correcting” deed with the new address may be filed by the property-owner, but it is not legally required. Additionally, the City will notify the post office and public service providers of the address change on behalf of each resident.

- **Sidewalks, Streetlights, and Sewers**
  Where entire City blocks lack sidewalks, streetlights, and sewers (not improvement gaps), should residents wish **NOT** to have these improvements made in their neighborhoods, the City Council may place a “Rural” designation on the desired area that sets aside the need to make these types of improvements. Should staff receive such a request from a neighborhood, and with City Council approval, staff will utilize the same type of voting system currently used by the City when processing neighborhood traffic calming plans, to gauge neighborhood support for a proposed “Rural” designation. Based on that process, if sufficiently supported by residents of that neighborhood, staff would present a resolution to the Council asking that affected areas be designated as “Rural” thereby eliminating the sidewalk, streetlight and sewer requirement.

**FISCAL IMPACT / SOURCE OF FUNDING:**

As part of the annexation process, the City was able to negotiation a one-time payment from the County of Orange in the amount of $4.3 million for capital improvement projects. Any City Council approved capital improvements in these former County islands can be programmed and made part of the City’s annual budget process. The City has already made several sewer repairs within former County islands. These repairs are routine in nature and considered as maintenance.
GENERAL PLAN RELEVANCE:

The proposed action implements the following General Plan policies:

H 2.7 Services to County Islands

RECOMMENDATION / REQUESTED ACTION:

It is recommended that the City Council take the following action:

A motion of the City Council of the City of La Habra to receive and file the Status Update Report-County Island Community Meetings, in addition to providing staff with additional direction regarding concerns expressed at those meetings.

ATTACHMENTS:

1. Resident comments resulting from the Citrus/Idaho, Citrus/Entrada and Shadycrest County Island Meeting
2. Resident comments resulting from the Cypress/Terry and Hensel/Magda County Island Meeting
3. Resident comments resulting from the Macy/Randall County Island Meeting
4. County Island Response Time Analysis
<table>
<thead>
<tr>
<th>Name</th>
<th>Property Address</th>
<th>E-mail Address/Phone Number</th>
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</thead>
<tbody>
<tr>
<td>Kathy #Bob Shurnear Nava 11811 Skidmore St. Katlinus 2600 Ogden Av.</td>
<td>1363 Citrus Dr.</td>
<td><a href="mailto:Mail@FCso.com">Mail@FCso.com</a> X 6606-6686</td>
</tr>
<tr>
<td>John</td>
<td>2136 Citrus Dr.</td>
<td>512-363-0139</td>
</tr>
<tr>
<td>Leslie</td>
<td>1363 Citrus Dr.</td>
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<td>George A. Tipples II</td>
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<td>Julian R. Tinkle</td>
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<tr>
<td>Jerry</td>
<td>2136 Citrus Dr.</td>
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<td>John</td>
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<td>Patty</td>
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</tbody>
</table>
The City of La Habra welcomes you as new residents and thanks you for attending this evening's County Island meeting. We are committed to providing you with outstanding municipal services. Please assist us to understand what improvements you wish to see or not see occur within your neighborhoods. Comments received will be forwarded to the City Council and will assist us in allocating resources to respond to the desired needs of the neighborhoods.

You may submit your comments at the September 6th meeting or, if you prefer, you can mail or email your comments by September 14th to:

Andrew Ho, Director of Community and Economic Development  
City of La Habra, Community Development Department  
110 East La Habra Boulevard  
La Habra, CA 90631

Email: andrewh@lahabracity.com

For your convenience, you may use this sheet to write any comments you may have regarding the improvements you wish to see or not see within your neighborhoods.

Comment: Please do not change the address for 1255 Palm St.

________________________
________________________
________________________
________________________
________________________
________________________
________________________
________________________

(use backside if needed)

Name: Pam Bellamy  
Property Address: 1255 Palm St.

Phone Number: 562-609-3360  
Email Address: pbellamy@fullerton.edu
The City of La Habra welcomes you as new residents and thanks you for attending this evenings County Island meeting. We are committed to providing you with outstanding municipal services. Please assist us to understand what improvements you wish to see or not see occur within your neighborhoods. Comments received will be forwarded to the City Council and will assist us in allocating resources to respond to the desired needs of the neighborhoods.

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Andrew Ho, Director of Community and Economic Development  
City of La Habra, Community Development Department  
110 East La Habra Boulevard  
La Habra, CA 90631

Email: andrewh@lahabracity.com

For your convenience, you may use this sheet to write any comments you may have regarding the improvements you wish to see or not see within your neighborhoods.

Comment: Please do not change our address  
1245 Palm St

______________ (use backside if needed)

Name: Sharon Farrell  
Property Address: 1245 Palm St

Phone Number: 714 883 3193  
Email Address: shfar@hotmail.com
The City of La Habra welcomes you as new residents and thanks you for attending this evenings County Island meeting. We are committed to providing you with outstanding municipal services. Please assist us to understand what improvements you wish to see or not see occur within your neighborhoods. Comments received will be forwarded to the City Council and will assist us in allocating resources to respond to the desired needs of the neighborhoods.

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Andrew Ho, Director of Community and Economic Development  
City of La Habra, Community Development Department  
110 East La Habra Boulevard  
La Habra, CA 90631  

Email: andrewh@lahabracity.com

For your convenience, you may use this sheet to write any comments you may have regarding the improvements you wish to see or not see within your neighborhoods.

Comment: Changing my address would be an absolute disaster. All my business and personal mail come to it.

Name: George N. Tibbets, III  
Property Address: 1363 Citrus Dr.

Phone Number: 562-233-3869  
Email Address: gtibbets3@gmail.com
The City of La Habra welcomes you as new residents and thanks you for attending this evenings County Island meeting. We are committed to providing you with outstanding municipal services. Please assist us to understand what improvements you wish to see or not see occur within your neighborhoods. Comments received will be forwarded to the City Council and will assist us in allocating resources to respond to the desired needs of the neighborhoods.

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Andrew Ho, Director of Community and Economic Development
City of La Habra, Community Development Department
110 East La Habra Boulevard
La Habra, CA 90631

Email: andrewh@lahabracity.com

For your convenience, you may use this sheet to write any comments you may have regarding the improvements you wish to see or not see within your neighborhoods.

Comment:

1. NO CHANGES TO EXISTING ADDRESS NUMBERS
2. RESOLUTION OF PRIVATE STREET CONCERNS - SEWER LINES, RURAL DESIGNATION ETC.
3. ASPHALT CURBS ON WEST SIDE OF CITRUS AT 1369 + 1371; THESE AREAS ARE THE ONLY NON-CURBED AREAS ON THE WEST SIDE OF CITRUS DR.
4. COMPLETE TRAFFIC CALMING PROJECT ON CITRUS WHICH FORMER COUNTY NEEDS 2 ADDITIONAL SPEED LUMPS IN THE OWNED PORTIONS
5. COORDINATE CCK TRASH SERVICE PICKUP DATES FOR MULTI-FAMILY APARTMENTS AT 901, 951 + 850 CITRUS TO BE COVERED.

Name: SUSIE FERSCH
Property Address: 1365 CITRUS DR.
Phone Number: 562-631-0134
Email Address: SMFERSCH@AOL.COM
Thursday, the current residential pick-up date. If this is not possible, at least have multi-family pickup be all on the same day. Having the dumpsters out on multiple days leaves trash on the street for days and is an unsightly welcome to our homes.

Thanks for your consideration,

[Signature]
FYI

Sent from my iPhone

Begin forwarded message:

From: <kysses@aol.com>
Date: September 13, 2018 at 2:43:48 PM PDT
To: <andrewh@lahabracity.com>
Subject: September 6, 2018 County Island Meeting

Dear Mr. Ho:

Many of us are concerned that the City plans to change our home address numbers and we would like to make sure that the City does NOT make this change as it affects many legal documents and can cause confusion. Changing the house numbers will not have any benefit to us nor to the City.

Thank you for your consideration.

Mary Buenaventura
Carlos Jaramillo

From: Andrew Ho  
Sent: Thursday, September 13, 2018 9:06 AM  
To: Carlos Jaramillo; Jim Sadro; Robert Ferrier  
Subject: Fwd: County Island Meeting

FYI

Sent from my iPhone

Begin forwarded message:

From: Renee Klein <rlk0358@gmail.com>  
Date: September 12, 2018 at 5:50:01 PM PDT  
To: <andrewh@lahabracity.com>  
Subject: County Island Meeting

As a resident who was just annexed into the City of La Habra I do not want my address changed. I want to keep my current address, it is not that far off from houses that are part of the city.

I also have a concern about the water presser at the fire hydrants. I have heard that building permits for new construction and additions have to be signed off by LA County fire, and there maybe problems with some areas with not having enough water pressure to meet their requirements. This is a concern to me because I have one of the only empty lots and if this area does not have enough water pressure to get the LA Count Fire to sign off on construction I will not be able to sell the land, or build on it myself.

Thank you for your consideration,

Renee Klein  
1202 Citrus Dr.
Carlos Jaramillo

From: Andrew Ho
Sent: Thursday, September 13, 2018 9:09 AM
To: Carlos Jaramillo; Robert Ferrier; Jim Sadro; Elias Saykali
Subject: Fwd: Comments from Sept., 6, 2018 Citrus/Idaho County Island Meeting

FYI

Sent from my iPhone

Begin forwarded message:

From: Alex Sissoyev <mycatfatso@yahoo.com>
Date: September 10, 2018 at 9:13:37 AM PDT
To: "andrewh@lahabraca.gov" <andrewh@lahabraca.gov>
Subject: Fw: Comments from Sept., 6, 2018 Citrus/Idaho County Island Meeting
Reply-To: Alex Sissoyev <mycatfatso@yahoo.com>

On Monday, September 10, 2018 7:38 AM, Alex Sissoyev <mycatfatso@yahoo.com> wrote:

Please, NO sidewalks, no additional street lighting,

Change the 2 street calming tables on Citrus Dr. to speed bumps or something else that will slow down traffic. THE SPEED TABLES ARE NOT DOING THE JOB. Maybe add STOP signs at the intersections of Citrus and Entrada. Citrus and Linda, and Citrus and Ryan. It might deter people from taking a short cut off Hacienda Rd. to Avocado Crest, to Citrus.

Take down the no left turn signs during 6-9AM and 3-6PM on Citrus. People do not obey them when they need to come home from work. How are people supposed to get home without adding additional travel and traffic time. Have you tried to make a left turn on Whittier Blvd. at those times.

Move the traffic calming sign in my front yard to be hidden from my view. It is in front of my kitchen window and an eye sore. It can be moved 10-15 feet forward or backwards so that it is semi hided from my view by the trees in my yard. The sign was put up originally on County property by the City. We had no vote on the traffic calming issue, so why do we need to see the sign?

No address changes, however, if address must be changed, consider changing the existing city addresses, on Citrus Dr.,there are more original county address than city address and the county address are all in numerical order, just going the wrong way for the city. The City address are mixed in with the county, and there is less of them.

Thank you for allowing me to vent and express my views.

Kathy Sissoyev
1001 South Citrus Drive at Citrus and Entrada
562-690-9916
mycatfatso@yahoo.com
<table>
<thead>
<tr>
<th>Meeting Date</th>
<th>Requested Track/Parcel Map</th>
<th>Resident Name &amp; Address</th>
<th>Topic Discussed</th>
</tr>
</thead>
<tbody>
<tr>
<td>2/23/23</td>
<td>No</td>
<td>George Tibbets</td>
<td>George A few days after the event provided requested map to Woodward.</td>
</tr>
<tr>
<td>2/23/23</td>
<td>Yes</td>
<td>Ron Woodward</td>
<td>Concern about the intersection of Harbor and Whittier. When will Whittier between Harbor and Palm be paved?</td>
</tr>
<tr>
<td></td>
<td>No</td>
<td>George A few days after the event provided requested map to Woodward.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Yes</td>
<td>N/A</td>
<td>Concern about the intersection of Harbor and Whittier. When will Whittier between Harbor and Palm be paved?</td>
</tr>
<tr>
<td></td>
<td>Yes</td>
<td>N/A</td>
<td>Concern about the intersection of Harbor and Whittier. When will Whittier between Harbor and Palm be paved?</td>
</tr>
<tr>
<td>1/363 citrus Dr.</td>
<td>(562) 233-3869</td>
<td>George A few days after the event provided requested map to Woodward.</td>
<td></td>
</tr>
<tr>
<td>1/361 citrus Dr.</td>
<td>(562) 233-3869</td>
<td>George A few days after the event provided requested map to Woodward.</td>
<td></td>
</tr>
<tr>
<td>1/369 citrus Dr.</td>
<td>(562) 233-3869</td>
<td>George A few days after the event provided requested map to Woodward.</td>
<td></td>
</tr>
</tbody>
</table>
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You may submit your comments at the September 6th meeting or, if you prefer, you can mail or email your comments by September 14th to:

Andrew Ho, Director of Community and Economic Development
City of La Habra, Community Development Department
110 East La Habra Boulevard
La Habra, CA 90631

Email: andrewh@lahabracity.com

For your convenience, you may use this sheet to write any comments you may have regarding the improvements you wish to see or not see within your neighborhoods.

Comment: [Handwritten text that is not legible]

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<table>
<thead>
<tr>
<th>Name</th>
<th>Property Address</th>
<th>E-mail Address/Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Miguel &amp; Reeth Castelloncs</td>
<td>11071 Magda (w. 9065)</td>
<td>323-383-5455 bertha@<a href="mailto:my@yahoo.com">my@yahoo.com</a></td>
</tr>
<tr>
<td>Pat Mizeur</td>
<td>11072 MAGDA (w 9065)</td>
<td><a href="mailto:patmizeur44@yahoo.com">patmizeur44@yahoo.com</a></td>
</tr>
<tr>
<td>Gregory Brewer</td>
<td>1042 TURNDELL RD</td>
<td><a href="mailto:brewergroupy@aol.com">brewergroupy@aol.com</a></td>
</tr>
<tr>
<td>Larry &amp; Jennifer Howard</td>
<td>1007 N Cypress st</td>
<td>how <a href="mailto:8910@gmail.com">8910@gmail.com</a></td>
</tr>
<tr>
<td>Tossier</td>
<td>1011 Turnell Rd</td>
<td><a href="mailto:michelle9562@verizon.net">michelle9562@verizon.net</a></td>
</tr>
<tr>
<td>Oscar &amp; Raquel Ruydin</td>
<td>1012 W. Cypress St</td>
<td><a href="mailto:omar@spiliers.com">omar@spiliers.com</a></td>
</tr>
<tr>
<td>Alvaro Garcia</td>
<td>1082 Turnell Rd</td>
<td><a href="mailto:alvaro.garcia3@gmail.com">alvaro.garcia3@gmail.com</a></td>
</tr>
<tr>
<td>Jeff &amp; Monica Wilson</td>
<td>1042 N Cypress</td>
<td><a href="mailto:Wilsoncian3@msn.com">Wilsoncian3@msn.com</a></td>
</tr>
<tr>
<td>Martin Salazar</td>
<td>9242 Russell Cj</td>
<td><a href="mailto:martin.salazar2@cox.net">martin.salazar2@cox.net</a></td>
</tr>
<tr>
<td>Name</td>
<td>Property Address</td>
<td>E-mail Address/Phone Number</td>
</tr>
<tr>
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</tr>
<tr>
<td>Katherine Pacaud</td>
<td>101 W. Cypress St.</td>
<td><a href="mailto:kathy@99pacaud.com">kathy@99pacaud.com</a></td>
</tr>
<tr>
<td>Jackie &amp; Phil Bolz</td>
<td>1001 N. Cypress St.</td>
<td><a href="mailto:bolz@phil.de">bolz@phil.de</a></td>
</tr>
<tr>
<td>Michael &amp; Margaret Squires</td>
<td>1271 Walker Ln.</td>
<td><a href="mailto:ssquires@roadrunner.com">ssquires@roadrunner.com</a></td>
</tr>
<tr>
<td>Mark &amp; Leah DeSousa</td>
<td>1281 Wester Lane.</td>
<td><a href="mailto:ldesousa@aol.com">ldesousa@aol.com</a></td>
</tr>
<tr>
<td>John &amp; Eshta Chavez</td>
<td>1104 Anderson Ave.</td>
<td><a href="mailto:chavez@iol.com">chavez@iol.com</a></td>
</tr>
<tr>
<td>Jason &amp; Annie Schrock</td>
<td>1885 Turnell St.</td>
<td><a href="mailto:jreich@iol.com">jreich@iol.com</a></td>
</tr>
<tr>
<td>Glenda Temple &amp; Family</td>
<td>1108 Canada Ave.</td>
<td><a href="mailto:glenda@iol.com">glenda@iol.com</a></td>
</tr>
</tbody>
</table>

PLEASE SIGN IN
### CITY OF LA HABRA CYPRESS/TERRY AND HENSEL/MAGDA COUNTY ISLAND MEETING
### SEPTEMBER 20, 2018 - COMMUNITY CENTER 6:30 PM

**PLEASE SIGN IN**

<table>
<thead>
<tr>
<th>Name</th>
<th>Property Address</th>
<th>E-mail Address/Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tony Phoenix</td>
<td>11111 Magda Ln</td>
<td><a href="mailto:phoenixa@gmail.com">phoenixa@gmail.com</a> 714-305-1370</td>
</tr>
<tr>
<td>Martha Linares</td>
<td>1222 N Cypress St.</td>
<td>562 690 4158</td>
</tr>
<tr>
<td>Sterling Delville</td>
<td>11011 Magda Lane</td>
<td>562 686 7248</td>
</tr>
<tr>
<td>Mark Utaine</td>
<td>1023 N Cypress St.</td>
<td><a href="mailto:Utaine@gmail.com">Utaine@gmail.com</a></td>
</tr>
<tr>
<td>Sheronne Watson</td>
<td>11081 Magda Lane La Habra</td>
<td></td>
</tr>
</tbody>
</table>
The City of La Habra welcomes you as new residents and thanks you for attending this evening’s County Island meeting. We are committed to providing you with outstanding municipal services. Please assist us to understand what improvements you wish to see or not see occur within your neighborhoods. Comments received will be forwarded to the City Council and will assist us in allocating resources to respond to the desired needs of the neighborhoods.

You may submit your comments at the September 20th meeting or, if you prefer, you can mail or email your comments by September 28th to:

Andrew Ho, Director of Community and Economic Development
City of La Habra, Community Development Department
110 East La Habra Boulevard
La Habra, CA 90631

Email: andrewh@lahabracac.gov

For your convenience, you may use this sheet to write any comments you may have regarding the improvements you wish to see or not see within your neighborhoods.

Comment:

I would have address
No address change!!! 27 additional changes.
Why increase in trash pickup?

Name: K. Pand Property Address: 1011 W. Cypress St
Phone Number: 714-383-5365 Email Address: kathy@gpand.com
The City of La Habra welcomes you as new residents and thanks you for attending this evening’s County Island meeting. We are committed to providing you with outstanding municipal services. Please assist us to understand what improvements you wish to see or not see occur within your neighborhoods. Comments received will be forwarded to the City Council and will assist us in allocating resources to respond to the desired needs of the neighborhoods.

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Andrew Ho, Director of Community and Economic Development  
City of La Habra, Community Development Department  
110 East La Habra Boulevard  
La Habra, CA 90631  
Email: andrewh@lahabracity.gov

For your convenience, you may use this sheet to write any comments you may have regarding the improvements you wish to see or not see within your neighborhoods.

Comment: Please **DO NOT CHANGE our ADDRESS**. Please **See my attached 2 page document** as to reasons.

Name: **Phil J. Jackie Ron**  
Phone Number: 562-567-0163  
Property Address: **1001 W. Cypress St.**  
Email Address: BoraMike@msn.com
City of La Habra

Attention: Carlos Jarmillo, Community Development Dept.

We recently received 2 letters from the City regarding completion to annex our County Island into the City of La Habra. The letters have provided good details with answers to some of our questions and so far all is going smoothly with the changes being implemented. One significant point that remains is in regards to the proposal of changing our existing addresses and creating new addresses for each homeowner. This proposal would create a lot of extra cost, time and energy for each homeowner as there is a lot involved with this significant change. Last meeting I remember discussion about other items sidewalk, street lights etc. and the city stated they did not have money for these items in the budget. So it would appear that this change clearly places an unnecessary burden on the homeowners and the city as well. I would rather see the city spend dollars for other projects to enhance our community. I also remember it was emergency services that was a factor for this change. We have not experienced any issue with La Habra emergency services not finding our homes over the years when it has become a 911 call so I do not see this as an issue.

We believe the city should always be looking at how changes benefit the people of the community. We don't believe this would be a benefit but rather an expensive decision that would cost each homeowner, now people of the community a financial burden and large inconvenience of our time to accommodate this change.

As an example of the work that would be required to comply with this change I have compiled a list of just some of the updates/changes that will be necessary to ALL legal, business medical and personal documents if this is required. I understand that it is at the council members’ discretion as to whether this change is required as part of the annexation process. We ask that you please allow our existing address to remain the same.

1. Drivers License
2. DMV, vehicle registration (multiple cars)
3. Passport
4. Workplace
5. Banking Institutions
6. Financial Investment accounts/company
7. Mortgage Financial Institutions (We have multiple properties that we use this address for mailing). This will also require additional work with the subject property to get the lenders recorded documents and systems updated.
8. Credit Card companies
9. Utilities (also multiple companies for other properties for mailing address)
10. Cable, satellite, Internet
11. Phone providers
12. Doctor, Dentist, Health care provider, optometrist and any other health care provider
13. IRS and FTB
14. Tax Assessor
15. Life Insurance
16. Car Insurance company
17. Fire Insurance company (multiple properties for mailing)
18. Children's schools and care providers
19. All legal documents for our Trust entity and will (this will be costly to update all documents with our attorney)
20. Pet veterinarian
21. Alma Mater
22. Circulation depts. of all newspaper, subscriptions, etc.
23. Postal Service
24. Notification to family, friends and business associates  
25. Website changes and all correspondence with these providers  
26. Other misc. companies, organization and contacts that we regularly receive mail from

We look forward to attending the meeting on Sept 20th 2018 for Cypress/Terry Island annexation.

Best Regards
Phillip and Jackie Bor, 1001 N Cypress St., La Habra Ca. 90631
The City of La Habra welcomes you as new residents and thanks you for attending this evening’s County Island meeting. We are committed to providing you with outstanding municipal services. Please assist us to understand what improvements you wish to see or not see occur within your neighborhoods. Comments received will be forwarded to the City Council and will assist us in allocating resources to respond to the desired needs of the neighborhoods.

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Andrew Ho, Director of Community and Economic Development  
City of La Habra, Community Development Department  
110 East La Habra Boulevard  
La Habra, CA 90631

Email: andrewh@lahabraca.gov

For your convenience, you may use this sheet to write any comments you may have regarding the improvements you wish to see or not see within your neighborhoods.

Comment: **DO NOT CHANGE OUR ADDRESS.**

Name: Mark Ukraine  
Property Address: 1003 N. Cypress St.

Phone Number: 714-732-4876  
Email Address: usaine@gmail.com
The City of La Habra welcomes you as new residents and thanks you for attending this evening’s County Island meeting. We are committed to providing you with outstanding municipal services. Please assist us to understand what improvements you wish to see or not see occur within your neighborhoods. Comments received will be forwarded to the City Council and will assist us in allocating resources to respond to the desired needs of the neighborhoods.

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La Habra, CA 90631

Email: andrewh@lahabra.ca.gov

For your convenience, you may use this sheet to write any comments you may have regarding the improvements you wish to see or not see within your neighborhoods.

Comment: 

Please don't change my address.

No side walks. No street lights.

Open in front a new pub in.

________________________

Name: Alvaro Garcia

________________________________________

Property Address: 1682 Turnell Rd

________________________________________

Phone Number: (310) 634-4722

Email Address: alvaro.garcia30@gmail.com
The City of La Habra welcomes you as new residents and thanks you for attending this evening’s County Island meeting. We are committed to providing you with outstanding municipal services. Please assist us to understand what improvements you wish to see or not see occur within your neighborhoods. Comments received will be forwarded to the City Council and will assist us in allocating resources to respond to the desired needs of the neighborhoods.

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Email: andrewh@lahabra.ca.gov

For your convenience, you may use this sheet to write any comments you may have regarding the improvements you wish to see or not see within your neighborhoods.

Comment: 

---

Name: Leah/Mark Desoucy  
Property Address: 1072 N. Cypress St.  
Phone Number: 562-694-8034  
Email Address: Ldesoucy
Carlos Jaramillo

From: Jerry Price
Sent: Friday, September 28, 2018 2:05 PM
To: Carlos Jaramillo; Robert Ferrier
Subject: FW: Follow up from this evening’s Island meeting

Carlos and Rob, I received this question regarding response times to county islands at the September 20th meeting. I am still working on pulling together the data.

Jerry

-----Original Message-----
From: Tony Phoenix <tony@mouseandsquirrel.com>  
Sent: Thursday, September 20, 2018 10:21 PM
To: Jerry Price <JPrice@lahabraca.gov>
Subject: Follow up from this evening’s Island meeting

Good evening Chief,

Thank you again for the opportunity to chat. I understand that these meetings cannot be much fun for you, especially with a hostile audience.

To follow up on our conversation, I am looking forward to the details on what you find when comparing the island response rates with those of neighboring City streets. As soon as you have some details, I look forward to seeing them. If I can help in running some of the analysis on the actual raw (anonymized) data, I am happy to do that.

Thanks again,

Tony

--

Tony Phoenix
714-305-1340
tony@mouseandsquirrel.com
Carlos Jaramillo

From: Jim Sadro
Sent: Monday, September 24, 2018 8:18 AM
To: Carlos Jaramillo; Robert Ferrier; Andrew Ho
Subject: FW: Town Hall Meeting, September 20, 2018, Cypress/Terry Island and Hensel/Magda Island

FYI

From: Tim Shaw <timcshawjr@gmail.com>
Sent: Monday, September 24, 2018 7:57 AM
To: Jim Sadro <JSadro@lahabraca.gov>
Subject: Fwd: Town Hall Meeting, September 20, 2018, Cypress/Terry Island and Hensel/Magda Island

---------- Forwarded message ----------
From: Jason DeMille <JasonD@bewleylaw.com>
Date: Sun, Sep 23, 2018 at 9:53 PM
Subject: Town Hall Meeting, September 20, 2018, Cypress/Terry Island and Hensel/Magda Island
To: timcshawjr@gmail.com <timcshawjr@gmail.com>, michael.blazey@gmail.com <michael.blazey@gmail.com>, tbeamish@lahabraca.gov <tbeamish@lahabraca.gov>, lahbratom@yahoo.com <lahbratom@yahoo.com>, radioboyjim@prodigy.net <radioboyjim@prodigy.net>, rgexec@aol.com <rgexec@aol.com>
Cc: Jason DeMille <JasonD@bewleylaw.com>, kristinedemille@msn.com <kristinedemille@msn.com>

Dear Mayor Shaw, Mayor Pro Tem Blazey and Members of the City Council:

On November 6, 2017, after voting to proceed with the annexation of the remaining County Islands, the City Council agreed to proceed with a series of Town Hall meetings to obtain feedback regarding the public improvements we wished to see in our neighborhoods, to discuss whether there was a desire for addresses to be changed, and to provide more specific information regarding sewer hookups. I believe that many in attendance were relieved that there would be a forum at which their concerns, particularly regarding the address issue, would be addressed. There is universal disdain at the prospect of changing addresses; a message that was loud and clear at the November 6, meeting.

The June 22, 2018, letter we received from Mayor Shaw confirmed the Town Hall meetings as follows:

"As was discussed at the public meetings that were held prior to annexation, the City will be conducting neighborhood meetings to:
• Obtain feedback from you and your neighbors regarding certain public improvements residents wish or do not wish to see constructed in specific neighborhoods;

• Discuss whether La Habra street addresses should be assigned to the annexed areas; and

• Provide additional information about potential sewer connections and existing septic systems.

These meetings will also provide residents an opportunity to meet representatives from many of the City Departments with whom they may interact with in the future.”

Sadly, the meeting I attended on September 20, completely failed in its objectives. It was little more than a City of La Habra meet and greet; with an invitation to fill out a “Comment Sheet” to “write any comments you may have regarding the improvements you wish to see or not see within your neighborhoods.”

The evening began with Jim Sadro telling us that if we lived on private streets that much of the information presented would not be relevant to us. Then generic presentations were made by the Community and Economic Development, Finance, Police, Public Works, and Community Services Departments. Jim was correct. Nothing was said that was useful. By the way, this particular meeting was exclusively for people living on private streets. What was the point?

Finally someone asked Jim why we couldn’t discuss the address issue. He clearly did not want to discuss it and suggested that we make our comments on the “Comment Sheet.” People were clearly upset and the meeting started going south. It did not help that Jim kept up the party line that staff was going to recommend to Council that all addresses be changed to conform with the City’s address grid because (1) it had been done that way in all other annexations, and (2) it is necessary for public safety. So what was supposed to have been a discussion turned out to be a meeting where there was no discussion, people’s concerns were not heard, and people walked away (rightly or wrongly) believing the meetings were a farce because “the decision had already been made.”

Having represented taxpayers before the Board of Equalization, I know that the elected representatives often give staff instructions, and the way staff interprets those instructions is not always in accord with the elected representatives wishes; and I have observed the struggle that exists between staff, who runs things on a daily basis, and the elected representatives, who occasionally have to remind the staff for whom they work.

I do not wish my address to be changed. I lived in La Habra for 20 plus years before moving to my current address and never knew a grid existed. Given current technology I see no compelling need to satisfy the compulsive need of a City Engineer to make sure that our homes neatly fall within the existing grid. Our homes are all easily found by GPS. Staff has failed to identify why public safety requires address changes other than to say the police and the fire department want the addresses to be changed. That reasoning is flimsy, particularly in light of Police Chief Jerry Price’s comment to the La Habra Journal that “with increased technology, such as GPS, they will have no trouble finding a location when needed.” (La Habra Journal, 8/16/17, http://lahabrajournal.com/?p=6753.) I have more to say on this issue and will provide more comments later.
The purpose of my email is to let you know of my disappointment with the Town Hall meeting. As I mentioned, staff turned them into a "meet and greet" and "don't forget to pick up a Tamale Festival bag" rather than to address the issues that the meetings were supposed to address. I attended the meeting after spending two days in the hospital with my wife. I got her home and saw I had just enough time to get her settled and go to the meeting. I was extremely disappointed in the meeting. It did not fulfill its purpose and I genuinely felt that my time had been wasted.

Truly yours,

Jason DeMille
September 23, 2018

Jim Sadro  
City Manager  
City of La Habra  
Dear Jim Sadro,

My husband, Jeff, and I attended the Cypress/Terry County Island meeting the other night. We wanted to let you know that we appreciated the work that went into planning the meeting and the presentations that were made. We felt welcomed into the city and learned some things that were good to know.

We felt bad that you had to face some angry comments and were impressed with your handling of the unpleasantness. That isn’t an easy thing to confront! You were kind and thoughtful in how you responded.

For the record, we were probably in the minority that night because we do not mind if our address gets changed. We have lived for thirty years at 1042 N. Cypress St. and get very tired of having to give specific instructions to people who come to our house. Even nowadays with GPS, we have people who call us saying they can’t find us. Over the years, we have had firemen, plumbers, and cable people not able to find the house, besides just people we know. We have also had packages and mail get delivered to the wrong address. We look forward to the day when that won’t happen anymore. I know it will be a hassle to change our address (and I kind of like our number!), but it just makes sense and we are willing to have that happen. Just thought you might like to hear from someone on the other side of the debate!

Sincerely,

Monica Wilson

Monica Wilson
<table>
<thead>
<tr>
<th>Staff Comments</th>
<th>Direction</th>
<th>Topic Discussed</th>
<th>Resdent</th>
<th>Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>Jeff Henderson contacted him.</td>
<td>NO</td>
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<td></td>
<td>1122 N. Cypress St</td>
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<tr>
<td></td>
<td>NO</td>
<td></td>
<td></td>
<td>3080 Gregor (562) 690 - 3080</td>
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</table>

Within the public R/W, sewer lateral improvements confirmed the City would pay manhole elevation and informed her about the sewer invert near her home and if the City would pay for sewer elevations to know the elevation of the sewer manhole.
<table>
<thead>
<tr>
<th>Name</th>
<th>Property Address</th>
<th>E-mail Address/Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Christine Hall</td>
<td>9432 Russell St</td>
<td>(562) 690-4121</td>
</tr>
<tr>
<td>Arlene Corcoran</td>
<td>1102 Randall Ave</td>
<td><a href="mailto:dhbrodeleys@verizon.net">dhbrodeleys@verizon.net</a></td>
</tr>
<tr>
<td>Vincenza Quinto</td>
<td>1012 May St</td>
<td><a href="mailto:molly@verizon.net">molly@verizon.net</a></td>
</tr>
<tr>
<td>Douglas Bradley</td>
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<tr>
<td>Scott Wilson</td>
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<tr>
<td>Judy Medrano</td>
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<td>Angela Wilson</td>
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**Note:** The image contains an address and contact information, but there are some handwritten corrections and additions that make it difficult to read accurately.
<table>
<thead>
<tr>
<th>Name</th>
<th>E-mail/Address/Phone Number</th>
<th>Property Address</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Joe Merazeno</td>
<td>9402 Microwave Ave</td>
<td>1231 Baldwin St</td>
<td></td>
</tr>
<tr>
<td>Cindy Luna</td>
<td>2471 Franklin Ave</td>
<td></td>
<td></td>
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<tr>
<td>Cali M. Clarke</td>
<td>40779 Santa Monica Rd</td>
<td></td>
<td></td>
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<tr>
<td>Howard Kino</td>
<td>9321 Ramona Ave</td>
<td></td>
<td></td>
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<tr>
<td>Jim Brown</td>
<td>1234 Oak Ave</td>
<td></td>
<td></td>
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<tr>
<td>John Doe</td>
<td>5678 Pine Ave</td>
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</tbody>
</table>

Please sign in

September 27, 2018 - Community Center 6:30 PM
City of La Habra, Macay/Randall County Island Meeting
<table>
<thead>
<tr>
<th>Name</th>
<th>Address</th>
<th>Phone Number</th>
<th>Property Address</th>
<th>E-mail Address/Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>F.N. Smith</td>
<td>516 W Alameda Pk.</td>
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<td></td>
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<tr>
<td>E.J. &amp; Mary A. Fresh</td>
<td>9381 Russel St.</td>
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<td>112 A Dravettes St.</td>
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<td>Tom &amp; Diane Trimmer</td>
<td>421 Stoney Ave.</td>
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<td>W.M. &amp; Rheta C.</td>
<td>F 4245 -2nd Ave.</td>
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<td>Romaine Leshetmail</td>
<td>9395 Mandall Ave.</td>
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<td>Ross Thomas</td>
<td>1281 Gardone</td>
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<td>Terry Martine</td>
<td>9322 Randall</td>
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<td>Howard K.</td>
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<tr>
<td>Tom &amp; Roma Losee</td>
<td>9461 Mlk Inn Way.</td>
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The City of La Habra welcomes you as new residents and thanks you for attending this evening’s County Island meeting. We are committed to providing you with outstanding municipal services. Please assist us to understand what improvements you wish to see or not see occur within your neighborhoods. Comments received will be forwarded to the City Council and will assist us in allocating resources to respond to the desired needs of the neighborhoods.

You may submit your comments at the September 27th meeting or, if you prefer, you can mail or email your comments by October 4th to:

Andrew Ho, Director of Community and Economic Development  
City of La Habra, Community Development Department  
110 East La Habra Boulevard  
La Habra, CA 90631  

Email: andrewh@lahabra.ca.gov

For your convenience, you may use this sheet to write any comments you may have regarding the improvements you wish to see or not see within your neighborhoods.

Comment: We don’t want an address change. Neighbor’s fence falling into our yard. - Code?

Name: Sean & Dianne McCarley  
Property Address: 9041 Randall

Phone Number: 562-694-6428  
Email Address: Fourirshsakkmc@aol.com
The City of La Habra welcomes you as new residents and thanks you for attending this evening’s County Island meeting. We are committed to providing you with outstanding municipal services. Please assist us to understand what improvements you wish to see or not see occur within your neighborhoods. Comments received will be forwarded to the City Council and will assist us in allocating resources to respond to the desired needs of the neighborhoods.

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110 East La Habra Boulevard  
La Habra, CA 90631  

Email: andrewh@lahabra.ca.gov

For your convenience, you may use this sheet to write any comments you may have regarding the improvements you wish to see or not see within your neighborhoods.

Comment:

- Street sweeping kept 2 every 2 weeks - side on Thursday
- No changing of addresses
- Never in my life have I ever had to pay to park in front of my own house.
- My neighbor has a "spirt" with a cola in it and the SUV with 4 flat tires - peeled paint. Let's see if you do anything

(use backside if needed)

Name: Judy Midrano

Property Address: 9511 Randall Ave

Phone Number: 598-694-3525

Email Address: Brownman49@hotmail.com
The City of La Habra welcomes you as new residents and thanks you for attending this evening’s County Island meeting. We are committed to providing you with outstanding municipal services. Please assist us to understand what improvements you wish to see or not see occur within your neighborhoods. Comments received will be forwarded to the City Council and will assist us in allocating resources to respond to the desired needs of the neighborhoods.

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City of La Habra, Community Development Department
110 East La Habra Boulevard
La Habra, CA 90631

Email: andrewh@lahabracal.gov

For your convenience, you may use this sheet to write any comments you may have regarding the improvements you wish to see or not see within your neighborhoods.

Comment: I do not want an address change.
I do not want to pay for a parking permit.
I do not want street lights.
I do not want to connect to a sewer.

Name: Jose Medrano
Property Address: 9402 Mikindia Ave
Phone Number: (562) 233-6652
Email Address: jmedrano6@gmail.com
The City of La Habra welcomes you as new residents and thanks you for attending this evening’s County Island meeting. We are committed to providing you with outstanding municipal services. Please assist us to understand what improvements you wish to see or not see occur within your neighborhoods. Comments received will be forwarded to the City Council and will assist us in allocating resources to respond to the desired needs of the neighborhoods.

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City of La Habra, Community Development Department  
110 East La Habra Boulevard  
La Habra, CA 90631

Email: andrewh@lahabra.ca.gov

For your convenience, you may use this sheet to write any comments you may have regarding the improvements you wish to see or not see within your neighborhoods.

Comment: No address changes—changing would cause all of us to contact the following:

1. Family
2. Friends
3. Business associates
4. School records
5. DMV—driver’s license
6. Insurance
7. Credit cards
8. Bank accounts
9. Financial planners
10. Legal services
11. Deliveries
12. GPS
13. Utilities
14. Subscriptions
15. Organizations/donations

(Use backside if needed)

Name: Ann Chambers  
Phone Number: 562-690-6150  
Property Address: 1032 Randall Ave  
Email Address: chambersann6@msn.com
The City of La Habra welcomes you as new residents and thanks you for attending this evening’s County Island meeting. We are committed to providing you with outstanding municipal services. Please assist us to understand what improvements you wish to see or not see occur within your neighborhoods. Comments received will be forwarded to the City Council and will assist us in allocating resources to respond to the desired needs of the neighborhoods.

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City of La Habra, Community Development Department
110 East La Habra Boulevard
La Habra, CA 90631

Email: andrewh@lahabracac.gov

For your convenience, you may use this sheet to write any comments you may have regarding the improvements you wish to see or not see within your neighborhoods.

Comment: I just want to give kudos to the La Habra Police Dept. So glad to have their services! We’re used to waiting for sheriffs 20-40 minutes if they show up at all. I called 911 about a suspicious vehicle—2 police cars arrived in less than 5 min and towed the car. Thanks.

Name: Ann Chambers  Property Address: 1032 Randall Ave
Phone Number: 562-690-6150  Email Address: chambersann6@msn.com
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City of La Habra, Community Development Department
110 East La Habra Boulevard
La Habra, CA 90631
Email: andrewh@lahabra.ca.gov

For your convenience, you may use this sheet to write any comments you may have regarding the improvements you wish to see or not see within your neighborhoods.

Comment: We would prefer not to have our address (house number) changed.

Name: Diane Fillmore
Phone Number: 562-690-8357

Property Address: 9251 Gordon Ave
Email Address: diane.fillmore@hotmail.com
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Andrew Ho, Director of Community and Economic Development  
City of La Habra, Community Development Department  
110 East La Habra Boulevard  
La Habra, CA 90631  
Email: andrew@lahabrac.gov

For your convenience, you may use this sheet to write any comments you may have regarding the improvements you wish to see or not see within your neighborhoods.

Comment: __________________________________________________________________________
__________________________________________________________________________________
__________________________________________________________________________________
__________________________________________________________________________________
__________________________________________________________________________________
__________________________________________________________________________________
__________________________________________________________________________________
__________________________________________________________________________________

(Use backside if needed)

Name: _____________________________________________________________________________  Property Address: ____________________________
Phone Number: ____________________________  Email Address: __________________________

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City of La Habra, Community Development Department  
110 East La Habra Boulevard  
La Habra, CA 90631  

Email: andrewh@lahabrac.a.gov

For your convenience, you may use this sheet to write any comments you may have regarding the improvements you wish to see or not see within your neighborhoods.

Comment: ____________________________

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(Use backside if needed)

Name: ____________________________ Property Address: ____________________________

Phone Number: ____________________ Email Address: ____________________________
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City of La Habra, Community Development Department  
110 East La Habra Boulevard  
La Habra, CA 90631  

Email: andrewho@lahabra.ca.gov

For your convenience, you may use this sheet to write any comments you may have regarding the improvements you wish to see or not see within your neighborhoods.

**Comment:**

**PLEASE SEE ATTACHED**

(please provide any relevant comments here)

---

**Name:** Doug & Rose Bradley  
**Property Address:** 1012 Macy Street, La Habra CA 90631

**Phone Number:** (562) 694-5455  
**Email Address:** dhbradleys@aol.com
Comments:

My wife and I are retired Senior Citizen and have lived at the same home for 38 year. Although until now we were not part of La Habra City until now we do feel we are part of the La Habra Community. I have two issues that I would like to comment on.

1. Changing the Address

Changing our address would have a significant negative impact on us both financially and the challenge it creates for Senior Citizens to change a lifetime of items with our address. We live on a fixed income. Who is going to reimburse us for this expense? This is just a few of the changes we would have to make:

- Living Trust - Involves attorney expenses
- Passport – expense
- Bank Checks – expense
- Credit Cards
- Computer - Amazon
- TSA - expense
- Driver License
- Vehicle Registration
- Property Taxes
- Property Insurance
- Social Security
- Medicare
- Medical Insurance
- Medical Doctors
- Hospitalization (St. Jude)
- Utilities – Gas, Electric, Etc.
- Telephone
- Magazines
- Cable
- Address on Home

Again, this is just a few of the changes.
2. Street Lights

This is more of a Community Safety Issue. We live directly across the street from Macy School. Both streets, Macy and Canfield are very dark. Especially during the winter this creates a hazard for the children and seniors. We would like to have street lights for our safety. Would we be assessed a fee to have street lights installed? What would be the cost?

Final Comments

We are looking forward to finally be officially part of La Habra. We have been here 38 years our two children have grown up here and attended school here. We are very pleased with having La Habra Police protecting our area. That is important to us.
The City of La Habra welcomes you as new residents and thanks you for attending this evening’s County Island meeting. We are committed to providing you with outstanding municipal services. Please assist us to understand what improvements you wish to see or not see occur within your neighborhoods. Comments received will be forwarded to the City Council and will assist us in allocating resources to respond to the desired needs of the neighborhoods.

If you were unable to attend a community meeting, but would still like to submit your comments to the City of La Habra, please mail or email your comments by **September 28th** to:

Andrew Ho, Director of Community and Economic Development  
City of La Habra, Community Development Department  
110 East La Habra Boulevard  
La Habra, CA 90631

Email: andrewh@lahabracaca.gov

For your convenience, you may use this sheet to write any comments you may have regarding the improvements you wish to see or not see within your neighborhoods.

**Comment:**

*I would like to get on city sewer and off septic, so would fully support any plan to make that easier.*

*I would support street lights.*

*I am against address change (of course)*

*I could not find an application for the 2019 overnight parking. When will it be available? How long until we receive an answer if it was accepted?*

Name: David Shupe Property Address: 9292 Gordon Ave

Phone Number: 818-456-9577 Email Address: Davidshupe@gmail.com
Mr. Tim Shaw
City of La Habra
P O Box 337
La Habra, CA 90631

Dear Sir:

I am pleased to have become a part of the City of La Habra. You advertise yourself as "A Caring Community." You now have a chance to prove this.

Unfortunately, I am unable to attend the upcoming meeting to consider the change of addresses to the Macy island neighborhood. I am asking that the addresses not be changed. My husband died eighteen months ago and it has taken an incredible amount of time and expense in paper work to make all of the necessary changes. To have to start all over again to change my address would be extremely burdensome. Many of the companies with whom I do business often close existing accounts and open new ones when such a change is made. This is very time consuming and inconvenient. There is cost involved when doing some accounts, also. I have had the same address for over 40 years and it is difficult to explain an address change to the same residence. We have been here so long, I am sure the police and fire department can find us in an emergency. Please consider these reasons.

Sincerely,

L. McGuyre
1222 Macy Street
La Habra, CA 90631

P.S. What am I supposed to do with the 5,000 return address labels I've been getting in the mail for the past 40+ years????? 😊

Laurie M McGuyre
1222 Macy St
La Habra CA 90631
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La Habra, CA 90631

Email: andrewh@lahabra.ca.gov

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Comment: **PLEASE SEE ATTACHED PAGE.**

Name: **Dean & Christine Hall**

Phone Number: **(714) 746-5509**

Property Address: **9432 Russell Street**

Email Address: **deanhall@flash.net**
1. **ADDRESS CHANGE** We strongly oppose having our house address changed. We have a custom-made brass number plaque affixed to our house which will be difficult to replace. With a number change, we will have to buy a new plaque at an expense to us. And if it is not exactly the same size and shape as the current plaque, the area of the house that it is affixed to may have to be re-stuccoed, again an additional expense for us. The time and expense of notifying all those we correspond with, including creditors, magazines, relatives, personalized stationary, will be immense and unnecessary. We have elderly relatives, to include in-laws, who will be confused by a new house number for us, creating unnecessary difficulties for them. Plus there sentimental value to us with our house number. Our daughter’s house number is very similar to ours: ours is 9432 and hers is 432. We had our wedding reception in our back yard, and our framed invitation lists our current number. Plus our identity as a home-owner for 37 years is, in part, tied to our house number. Finally, to address the concern of having a sequential numbering system, La Mirada Creek is a natural division between “old” La Habra Russell Street and our street. To have perfectly sequential numbers from old to ours would not point out this natural divider between the two portions, causing confusion for anyone trying to find a house on Russell Street just by following the sequential numbering. By not changing the numbers on the west side of La Mirada Creek, confusion would be eliminated because the numbers are not sequential. First responders would know the difference between the numbering east versus west of La Mirada Creek, whereas a sequential numbering would confuse them as to exactly where the creek interrupts the sequential numbers. Finally, the City of La Habra would be creating an enormous expense and headache for all residents of the Macy/Randall Island by changing the numbers strictly for the sake of having a neat and tidy numbering system.

2. **NEW RESTAURANTS** There is talk of new restaurants coming into La Habra. We would like to point out that the bulk of the restaurants in the City now are fast food or a chain of some sort. We would like to see the “mom and pop” type of restaurant rather than a chain and more up-scale rather than fast food. We would also like to see greater variety in the types of food offered in the City.
The City of La Habra welcomes you as new residents and thanks you for attending this evening’s County Island meeting. We are committed to providing you with outstanding municipal services. Please assist us to understand what improvements you wish to see or not see occur within your neighborhoods. Comments received will be forwarded to the City Council and will assist us in allocating resources to respond to the desired needs of the neighborhoods.

You may submit your comments at the September 27th meeting or, if you prefer, you can mail or email your comments by October 4th to:

Andrew Ho, Director of Community and Economic Development
City of La Habra, Community Development Department
110 East La Habra Boulevard
La Habra, CA 90631

Email: andrewho@lahabra.ca.gov

For your convenience, you may use this sheet to write any comments you may have regarding the improvements you wish to see or not see within your neighborhoods.

Comment: No change in address. No sidewalks. No street lights.

Yes to install a sewer main line and lateral to my property line.

Based on previous City Hall meeting regarding annexation vote; it was stated by the City Counsel that the City of La Habra will install a sewer main and lateral to the property line at no cost to the home owners. The home owners are responsible for all private property cost to connect to the new sewer. Please confirm the facts stated regarding the sewer and provide a schedule for construction and completion of the sewer.

Name: Richard & Janice Thompson

Property Address: 9082 Sharon Way

Phone Number: (562) 694-1319

Email Address: rjet2@msn.com
The City of La Habra welcomes you as new residents and thanks you for attending this evening's County Island meeting. We are committed to providing you with outstanding municipal services. Please assist us to understand what improvements you wish to see or not see occur within your neighborhoods. Comments received will be forwarded to the City Council and will assist us in allocating resources to respond to the desired needs of the neighborhoods.

You may submit your comments at the September 27th meeting or, if you prefer, you can mail or email your comments by October 4th to:

Andrew Ho, Director of Community and Economic Development
City of La Habra, Community Development Department
110 East La Habra Boulevard
La Habra, CA 90631

Email: andrewh@lahabracagov

For your convenience, you may use this sheet to write any comments you may have regarding the improvements you wish to see or not see within your neighborhoods.

Please do NOT change our addresses. This is a completely unnecessary inconvenience for us. My house is hard enough to find with GPS, with a new address that isn't on maps, it will make it that much more difficult.

Can the city do anything to help us get better cellular coverage? The cellular coverage in our neighborhood is poor and the carriers don't seem to care.

Can we get an exemption from overnight parking permits?

Our cul de sac needs repaving, the last repaving was poorly done, and the surface is like loose gravel.

Many of us moved into this neighborhood because it wasn't bound by the restrictions of the city. We have been forced into the city and inconvenienced due to higher costs for utilities, new parking rules, more restrictive and higher cost permits, etc.

It is my understanding that the main driver for our island being absorbed by the city was due to water and sewer issues with LAFCO. It is also my understanding that our island was not affected by this issue like the other islands that were absorbed were, yet the desires of LAFCO were taken over the desires of the community. It seems that our voices have not been heard up until now in this situation. But now that you have forced us into the city, shouldn't you start to listen to us since you now serve our interests too?

Name: Rouel Thomsan

Phone Number: 818-808-5588

Property Address: 9395 Randall Ave

Email Address: renman15@hotmail.com
FYI

Sent from my iPhone

Begin forwarded message:

From: Cindy Luna <cindyluna15@gmail.com>
Date: October 4, 2018 at 10:12:34 AM PDT
To: <andrewh@lahabraca.gov>
Subject: Macy resident concerns

Dear Mr. Ho and La Habra City Council members,
I attended the meeting for our island area and would like to voice my concerns and opinions. I would prefer the following:

1) No street lights, we have enough light pollution.
2) No sidewalks, I think it would change the look of the neighborhood and disrupt too many residents’ landscaping.
3) Please ensure that the sewer line stubs that come up to the property extend far enough onto our property to minimize expenses in the event we need to hook up to the sewer in the future. A fellow neighbor mentioned that if the stub doesn’t come far enough onto the property, there is added expense for the homeowner.
4) Regarding the need for parking permits, I would like to have the ordinance revisited by way of a vote by the residents of La Habra to ensure that this is what the majority of residents prefer for their city. If that doesn’t occur, at a minimum I would like the permit to be free of charge. If the intent is really to ensure better safety/decreased crime rates as was mentioned at the meeting, I don’t see why there should be a charge for the permit. In actuality, I feel I should not need a permit to park in front of my own home at all. However, if a permit is what the majority of residents prefer, at least we should not have to pay a fee for the permit.

Thank you and please ensure that the entire La Habra City Council takes our concerns into consideration when making decisions. The majority of residents were unhappy with being forced into an annexation which allowed us no voice in the process and if the city council continues to make decisions which do not reflect our preferences as La Habra residents, you will have a large group of very displeased citizens in your city.

Thank you,
Cindy and George Luna
1231 Baldwin St
La Habra
cindyluna15@gmail.com
(562)694-9504
Hi Carlos,

I got a call from Sharon Sutherland- 1311 Koopmans- she was unable to attend the community meeting and asked that I submit the following comments on her behalf:

-Street sweeping is on Friday, trash pickup is on Thursday, consolidate the days or change the days so they are not so close together
-Some of the side streets are coming undone, need to be repaved

Thank you,

Veronica Lopez
Secretary
Community and Economic Development
City of La Habra • 110 E. La Habra Blvd. • La Habra, CA 90631
Phone: (562) 383-4101 • Fax: (562) 383-4476 • www.lahabracity.com
Honorable Mayor, Council Members & City Staff;

I trust that the “Meet & Greet” meeting held 9/27/18 for former UI#1 (Macy/Randal) was just that, as it was not the forum of questions & answers the residents were led to believe would take place. As stated by City Manager Sadro, concerns voiced by residents during previous meetings would have to be resubmitted via comment card or e-mail. I’ll focus on what I understand were the most pressing concerns voiced by residents during the annexation meetings held previously.

Potential address changes: I have not heard any support from residents for changing the current number system to coincide with the City’s “grid”. The most common concern voiced by residents is the cost and inconvenience, both valid points. The City’s staff points to the convenience of having all of La Habra’s street addresses in an ordered grid and eventually bolstered that with a safety argument of being able to find resident’s houses who are in need. As I brought up during an annexation meeting shortly after a brush fire West of Hacienda Rd. & the La Habra Heights Fire Station, every map of this area produced for more than six decades has used the existing numbering system. It is the epitome of hubris to not see the potential for catastrophe in changing the numbering system which is ingrained and established since this area’s inception.
Grandfathered construction & County Permits: Again, I brought this point up in previous annexation meetings where the City requires a permit but the county did not when construction was completed. Evaluation of compliance should be based on the legal requirements of County ordinances at the time not the existence of a permit. Requiring permits to replace a “P-Trap”, hose bib or own a bicycle makes criminals out of ordinary citizens and it appears time to review the City’s requirements to reflect “A More Caring Community”!

Streetlamps & Sidewalks: To clarify the question of the former UI#1 residents wanting to be officially classified in writing as a “Rural” community so the city does not have to incur the costs of installing streetlamps/sidewalks and eminent domain issues, conduct an official survey. This same procedure was done to verify residents did not want to be annexed and could also address the even costlier issue of sewer lines vs. septic tanks.

I’m confident I speak for the vast majority of my neighbors in UI#1, formally requesting that “our” new Council Members & City Staff abide by the reasoned recommendations itemized above.

Sincerely,

Scott Wilson
9322 Wallace Ave.
La Habra, CA  90631-3424
(562) 690-3056

Virus-free. www.avast.com
Carlos Jaramillo

From: Andrew Ho
Sent: Thursday, October 04, 2018 9:06 AM
To: Carlos Jaramillo; Robert Ferrier; Jim Sadro; Veronica Lopez
Subject: Fwd: Macy Island Annexation

FYI

Sent from my iPhone

Begin forwarded message:

From: paul thomlison <pthomlison@hotmail.com>
Date: October 4, 2018 at 8:57:52 AM PDT
To: "andrew@lahabraca.gov" <andrew@lahabraca.gov>
Subject: Macy Island Annexation

Good morning,
I'm sending this email to voice my concerns over the following changes that are being proposed due to the annexation of this Macy area.
We moved to this area specifically because of the way it is now and do not want it to change.
I do not want to see sidewalks or street lights installed in this area.
I do not want my property encroached upon for the placement of sidewalks or street lights.
I do not want a sewer line installed on my street that forces me to come out of pocket with any amount of money, or be forced to connect to it at my expense. My septic tank has been well taken care of and I don't see the need for the city to spend the money when we have a sewer system in place that works well.
Regarding the parking permits: I think the amount of parking permits given at no charge should be 3 minimum as we all have families with at least one other child or senior adult living with them. I'm not sure what the temp guest parking looks like when family/friends come to visit, or need to stay overnight but there should be an easy process of communicating that information to the city without a penalty. Possibly a quick online registration.
Thank you for listening and considering all of our concerns

Paul Thomlison
1211 Baldwin Street
FYI

From: cyn1105@aol.com <cyn1105@aol.com>
Sent: Monday, October 01, 2018 4:49 PM
To: Andrew Ho <andrewl@lahabraca.gov>
Subject: Comment Regarding Address Change

Good evening Mr. Ho,
I was unable to attend the meeting last week, but I wanted to voice my concern regarding the address changes that may occur. Aside from teaching, my husband has a second job that requires him to do most of his work at home. It also requires him to receive many packages from both FedEx and UPS throughout the week. On average he typically receives 4-5 packages a day. If our address changes this could hinder his business greatly. We both know it could take some time to get addresses changed and could cause delays in orders along with packages being misplaced. This could not only hurt his company but it would also be a financial loss to our family.

Please consider allowing us to maintain our address. Not just for our personal reasons but for our business as well.

Thank you for your consideration,

Paul and Cyndi Caffrey

1012 Randall Ave.
La Habra, CA 90631
562)301-2673
FYI

Sent from my iPhone

Begin forwarded message:

From: Marilyn Smith <forgiven8545@gmail.com>
Date: October 1, 2018 at 1:20:40 PM PDT
To: <andrew@lahabra.ca.gov>
Subject: Annexation

We have been added to the city 😇. Our first experience was not good. Signed up for auto pay on the trash and the city did not do it right so we had to drive down the day it was due to avoid a late charge. That being said.............

We VERY strongly do NOT want a change of address, I am sure you know the expense (living trust) and inconvenience it would cause.

Also regarding sewers, we would really like some important information. We would like sewers but not sure how we would pay for them and this information is critical for each of us in these areas.

Thank you,

James and Marilyn Smith
9161 Wallace Ave
La Habra, CA 90631

PS. I was ill, my husband James was at the meeting Thursday, missed another important meeting to attend
FYI

-----Original Message-----
From: Sara Gomez <sgomez53779@yahoo.com>
Sent: Thursday, October 04, 2018 4:58 AM
To: Andrew Ho <andrewh@lahabraca.gov>
Subject: Annexation

Good morning,
I am writing today to express my opinion prior to today’s meeting on the following:

- I do not want sidewalks or street lights.
- I do not agree with parking permits to park overnight on our streets.
- I like the option to be able to tie into the city sewer line but due to the significant cost would also like a payment plan option.

Thank you for your consideration.

Sara Gomez,
1231 Sharpless Street
La Habra, CA 90631

Sent from my iPhone
FYI

Sent from my iPhone

Begin forwarded message:

From: Kaitlyn Gillaspy <kaitlyn_gillaspy@verizon.net>
Date: October 9, 2018 at 12:29:17 AM PDT
To: <andrewh@lahabraca.gov>
Subject: Macy island annexation

Hello Andrew,

I was not able to attend the meeting on September 27th and I just found out that the city asked us for our preferences.

1. No address changes unless it is to change only those houses out of sequence to comply with our existing neighborhood numbers.

2. Weekly street sweeping is a waste and a hardship. Several years ago we sent a petition to the County to try to abolish the street sweeping. If you go to weekly, then at least do opposite sides of the street on different days like other cities.

3. We should not have to pay to park in front of our own house. But if we must, there should be allowances for people with multiple adults and multiple cars to purchase additional permits as needed.

4. We should be given a flier outlining the various regulations that will be enforced on us and information that is essential for us to know.

Sincerely,
Kaitlyn Gillaspy
9032 Randall Ave
La Habra, CA. 90631
562.665.8326

Sent from my iPhone
Andrew Ho
Director of Community & Economic Development City of La Habra • 110 E. La Habra Blvd. • La Habra, CA 90631
Phone: (562) 383-4100 • Fax: (562) 383-4476
http://lahabra.ca.gov/

-----Original Message-----
From: Kaitlyn Gillaspy <kaitlyn_gillaspy@verizon.net> Sent: Monday, October 22, 2018 10:58 AM
To: Andrew Ho <andrewh@lahabra.ca.gov>
Subject: Annexed area - Macy island

Dear Andrew,

I was unable to attend the post-annexation meeting in September and I just found out that there was a deadline for comments that I missed as well. I would still give my opinion on some issues.

1) Only change addresses that for some reason are non-sequential to fit the addresses existing in our island. Leave all other addresses as they are to keep residents disruption to a minimum.

2) Since we must have street sweeping, and it will be more frequent, please change to a schedule of sweeping alternate sides of the street on different days like other cities do. Perhaps the even side on Thursdays and the odd side on Fridays.

3) Since street sweeping is a supposed environmental remediation issue, oil spills in the road should be cleaned up on a regular basis. Make residents responsible for the area in front of their house and fine those who do not clean up their oil slicks. Oil left to build up is not only a pollutant and carcinogen, but it erodes the asphalt making it necessary to patch or replace our streets more often. There are inexpensive easy environmentally friendly products that clean up oil on pavement.

4) No street lights or sidewalks. I think in this age when so many people have security lights, street lights would be an unnecessary waste of funds. Further, in our neighborhood, there are some areas that have sidewalks and some that don’t. I think we have all the sidewalks we need in the right places.

5) Reading the city ordinances can be difficult to understand. It would be nice if you could condense some of the most common laws new residents need to be aware of (like what changes/repairs need permits) and post them to the annexation website created to communicate with us.

That’s all for now. Thank you for your time and attention.

Warm regards,
Kaitlyn M Gillaspy
FYI

Sent from my iPhone

Begin forwarded message:

From: Carol Jillson <littleonesx4@yahoo.com>  9292 Randall Ave.
Date: October 4, 2018 at 1:47:23 PM GMT-7
To: <andrewh@lahabraca.gov>
Subject: Annexation

We are residents on Randall Ave. and are letting you know what our wishes are regarding changes with the annexation.
NO parking permits
NO streetlights
NO sidewalks
NO sewer connection
NO address change.

We all voiced concerns and DID NOT want annexation. Unfortunately, our voices were of no concern to any council member. So, maybe hearing what the neighbors are asking it, we will be heard.

Thank you!
Tom and Carol Jillson
Sent from my iPhone
FYI

Sent from my iPhone

Begin forwarded message:

From: Martha Leonard <jm_leonard@hotmail.com> 7312 Cora St Ave.
Date: October 4, 2018 at 2:34:13 PM GMT-7
To: "andrew@lahabraca.gov" <andrew@lahabraca.gov>
Subject: Newly annexed Macy/Randall Resident input

Mr. Ho,

Let me start by stating the obvious. I did not move into the City of La Habra. The City of La Habra moved into MY property. Therefore, the city should be adhering to the island's normal operating procedures, not the other way around; as I would expect to have to do if I had moved into your city.

We purchased our homes knowing we were on a county island, and we were fine with that. The City of La Habra is attempting to change the rules & charge us for services we neither want nor need. The services the city has already taken over are at a huge increase to what we were paying previously. Why is the city of LH charging me 44% MORE for trash services when it is the exact same service, by the exact same provider as we were receiving before the annexation? Our previous bill was $20.63/month and our new LH city bill is $29.43/month. We are already having to spend an extra $110.16 to have LH City simply bill us for trash services. That is, at least, an extra $46,000/year into the city of LH is each of the 425 annexed residents is paying approximately that much more.

The following are items we strongly oppose:

1. Street parking restrictions/permits
   a. If the street parking permits are enacted, there should not be a fee for the annexed islands.
2. Address changes
   a. If address changes happen, FULL compensation for any fees/time lost associated with changing address.
3. Mandatory sewer hook ups
   a. If mandatory sewer hook ups, FULL compensation for any cost/time lost associated with sewer hook ups.
4. Adding sidewalks
5. Adding streetlights
6. Weekly street sweeping
Kind Regards,

James & Martha Leonard
(562) 743-2497
FYI

Sent from my iPhone

Begin forwarded message:

From: Theresa Enriquez <jaetae2@icloud.com> 9392 Nikau Ave.
Date: October 4, 2018 at 5:36:57 PM GMT-7
To: Andrew Ho City Of La Habra <andrew@lahabraca.gov>
Cc: A Jim Cell❤️❤️❤️ Love Of My Life <jtenriquez72@gmail.com>
Subject: Annexation input

Mr. Ho,

Let me start by stating the obvious. We did not move into the City of La Habra. The City of La Habra moved into OUR property. Therefore, the city should be adhering to the island’s normal operating procedures, not the other way around; as I would expect to have to do if I had moved into your city.

We purchased our homes knowing we were on a county island, and we were fine with that. The City of La Habra is attempting to change the rules & charge us for services we neither want nor need. The services the city has already taken over are at a huge increase to what we were paying previously. Why is the city of LH charging me 44% MORE for trash services when it is the exact same service, by the exact same provider as we were receiving before the annexation? Our previous bill was $20.63/month and our new LH city bill is $29.43/month. We are already having to spend an extra $110.16 to have LH City simply bill us for trash services. That is, at least, an extra $46,000/year into the city of LH is each of the 425 annexed residents is paying approximately that much more.

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1. Street parking restrictions/permits
a. If the street parking permits are enacted, there should not be a fee for the annexed islands.

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   a. If address changes happen, FULL compensation for any fees/time lost associated with changing address.

3. Mandatory sewer hook ups
   a. If mandatory sewer hook ups, FULL compensation for any cost/time lost associated with sewer hook ups.

4. Adding sidewalks

5. Adding streetlights

6. Weekly street sweeping

Kind Regards,

James and Theresa Enriquez
562-883-4170

Sent from my iPhone
Hello,

As a resident of Macy Street, I kindly ask that you NOT change our addresses. This will be a hardship for myself and my neighbors. Some of my neighbors are elderly, and essentially going back to update their address with every agency, financial institution, business, the DMV, friends, relatives, etc. would prove to be a daunting task. Getting a license at the DMV in itself is a hardship. Imagine hundreds of residents having to deal with the DMV for an address change. So many unnecessary hours wasted on that task alone. The transition also has the potential and likelihood to create a lot of misdeliveries with the USPS, FedEx, UPS, DHL, etc. For a lot of us, our address is like an identity. I find it hard to believe that conforming to a city's existing system is as much of a necessity as some say. We are also an existing community, and for once, perhaps the city should adapt to us. Police Departments, ambulance services, and fire departments all have access to similar GPS technology that we have when it comes to finding an address. Simply inserting an address in New Jersey, for example, would give me precise, easy-to-understand step-by-step driving instructions from Macy Street. Making sweeping changes to our current addresses is not needed.

I am also against street lights. The money used to fund potential street lights should be used to upgrade our roads, put a fresh coat of paint over traffic lines and crosswalks, and upgrade reflectors. I feel street lights can potentially attract more foot traffic on our streets at night, which is concerning with the amount of crime and homelessness running rampant in other parts of town and in surrounding cities.

Thank you for your time.

Sincerely,

Jonathan Saavedra

Sent from my Verizon, Samsung Galaxy smartphone
The City of La Habra welcomes you as new residents and thanks you for attending this evening’s County Island meeting. We are committed to providing you with outstanding municipal services. Please assist us to understand what improvements you wish to see or not see occur within your neighborhoods. Comments received will be forwarded to the City Council and will assist us in allocating resources to respond to the desired needs of the neighborhoods.

You may submit your comments at the September 27th meeting or, if you prefer, you can mail or email your comments by October 4th to:

Andrew Ho, Director of Community and Economic Development  
City of La Habra, Community Development Department  
110 East La Habra Boulevard  
La Habra, CA 90631  
Email: andrewh@lahabracago

For your convenience, you may use this sheet to write any comments you may have regarding the improvements you wish to see or not see within your neighborhoods.

Comment:  

- want sidewalks  
- street lights without cost!  
- No ADDRESS changes!! Just house property  
- too much trash ↑ increase  
- New sewer fee! increase in fees  

Name:  

Property Address:  

Phone Number:  

Email Address:  

(use backside if needed)
Hi Carlos,

I'm forwarding to you so we can discuss at our meeting later this week. Just don't want to forget about it :)

-----Original Message-----
From: ContactLaHabra=lahabracac.gov@mg.comcate.com [mailto:ContactLaHabra=lahabracac.gov@mg.comcate.com] On Behalf Of City of La Habra
Sent: Thursday, October 18, 2018 9:05 AM
To: Janell Dekowski <jdekowski@lahabracac.gov>
Subject: A Comcate eFM case has been reassigned

Case ID#: 25320
Case Detail page: https://clients.comcate.com/reps/caseDetail.php?ag=24&id=1393890
Topic>Subtopic: Streets>Street Sweeping
Case Location:
  La Habra, CA 90631

Action that triggered this email: Case reassigned

Customer: UNKNOWN, Sharon
Owner: Janell Dekowski
Date case was created (Days outstanding): 10/11/2018 (7)

Your role on this case: Primary Owner

Original Request:
  Sharon is part of the recently annexed county island. From what I can glean from her, she resides in the area of Koopmans/Randall/Macy.

Her concerns are:
1. increased trash cost
2. trash cans left out for multiple days, preventing the street sweeper from cleaning the entire street
3. cars also parked on the street on street sweeping days but not ticketed
4. she believes the street sweeper does not put water on the street, therefore it does not get cleaned how it should be

She can be reached at 562-691-4656 if you need further information.
A lady who lives on Macy called and asked if there is a way to change the date of the street sweeping. Currently their trash pickup day is Thursdays and the street sweeping day is Friday. She said the problem is that people leave their trash bins out all day and then the street doesn’t get swept on Friday. She did not leave a name or number and said she would not be attending the meeting, but wanted this to be known.

Thank you,

Veronica Lopez
Secretary
Community and Economic Development
City of La Habra • 110 E. La Habra Blvd. • La Habra, CA 90631
Phone: (562) 383-4101 • Fax: (562) 383-4476 • www.lahabracity.com
<table>
<thead>
<tr>
<th>Address</th>
<th>Resident</th>
<th>Topic Discussed</th>
<th>Council Direction</th>
<th>Staff Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>93 Russell St</td>
<td>Francis Frezer (562)</td>
<td>Concern about speeding on Russell</td>
<td>No</td>
<td>Traffic Manager contacted him.</td>
</tr>
<tr>
<td>9062 Randall Ave</td>
<td>Mr. &amp; Mrs. Gittings</td>
<td>Wants to connect to the sewer</td>
<td>Yes</td>
<td>Pending City Council decision on approved improvements.</td>
</tr>
</tbody>
</table>
Emergency Response Times to Annexed County Islands 2015-2018

The police department receives thousands of emergency and routine calls for service every year. In order to best serve the community, calls are prioritized using the following system:

Priority 1: Emergency  
Priority 2: Urgent  
Priority 3: Routine  
Priority 4: Traffic Stops  
Priority 5: Animal Control  
Priority 6: Barking Dogs

Emergency calls (Priority 1) often include traffic collisions with injury, robbery alarms, panic alarms, unknown trouble calls, shots fired, medical aids, structure fires, and attempted suicides. La Habra police officers responded to 973 community-initiated emergency calls in 2017.

Response times are measured from the time our dispatchers receive the call for assistance to the time our officers arrive at the scene. The average emergency response time was three minutes and fifty-nine seconds (3:59) in 2017.
The analysis provided below strictly relate to Priority 1 calls since the Orange County Sheriff's Office provides police services to County Islands. In general, the La Habra Police Department assigns officers to patrol four distinct areas of the city. Each area is sub-divided into Reporting Districts to better evaluate criminal activity and service level needs on a neighborhood-by-neighborhood basis. Service and police response times were analyzed for each of the recently annexed county islands from January 1, 2015 through August 31, 2018. The analysis covered the following county islands recently annexed into the City of La Habra:

Macy-Randall
Citrus-Entrada-Idaho
Cypress-Terry
Hensel-Magda
Palm-Shady Crest

The La Habra Police Department responded to very few emergency calls for service in these areas. The number of emergency calls and the average officer response time (the time from when the call was received by our dispatchers to the time officers arrived at the scene) is listed below. Reporting Districts have a significantly larger sample size and have been included for comparison purposes. It is important to keep in mind that without the La Habra Police Department responding to these calls, service to the area would be via the Orange County Sheriff Department.

**Macy-Randall Island (Priority 1 calls)**

<table>
<thead>
<tr>
<th>Year</th>
<th>Calls</th>
<th>Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>2015</td>
<td>2</td>
<td>5:43</td>
</tr>
<tr>
<td>2016</td>
<td>1</td>
<td>5:16</td>
</tr>
<tr>
<td>2017</td>
<td>2</td>
<td>5:42</td>
</tr>
<tr>
<td>2018</td>
<td>2</td>
<td>7:59</td>
</tr>
</tbody>
</table>

Reporting District 11 (north of Whittier Blvd., east of Valley Home Ave., west of Hacienda Rd. and south of the north city limits) which includes the Macy-Randall Island had the following emergency calls with response times:

<table>
<thead>
<tr>
<th>Year</th>
<th>Calls</th>
<th>Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>2015</td>
<td>30</td>
<td>4:19</td>
</tr>
<tr>
<td>Year</td>
<td>Calls</td>
<td>Time</td>
</tr>
<tr>
<td>------</td>
<td>-------</td>
<td>------</td>
</tr>
<tr>
<td>2016</td>
<td>21</td>
<td>5:07</td>
</tr>
<tr>
<td>2017</td>
<td>22</td>
<td>4:14</td>
</tr>
<tr>
<td>2018</td>
<td>18</td>
<td>5:52</td>
</tr>
</tbody>
</table>

The difference in time could be a result of the location of the property from the police station, location of officer at the time of the call, or address identification.

**Citrus-Entrada-Idaho Island (Priority 1 calls)**

<table>
<thead>
<tr>
<th>Year</th>
<th>Calls</th>
<th>Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>2015</td>
<td>0</td>
<td>0:00</td>
</tr>
<tr>
<td>2016</td>
<td>0</td>
<td>0:00</td>
</tr>
<tr>
<td>2017</td>
<td>0</td>
<td>0:00</td>
</tr>
<tr>
<td>2018</td>
<td>0</td>
<td>0:00</td>
</tr>
</tbody>
</table>

Reporting District 12 (addresses north of Whittier Blvd., east of Hacienda Rd., west of Walnut St., and south of the north city limits) includes the Citrus-Entrada-Idaho Island had the following response times:

<table>
<thead>
<tr>
<th>Year</th>
<th>Calls</th>
<th>Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>2015</td>
<td>44</td>
<td>3:29</td>
</tr>
<tr>
<td>2016</td>
<td>45</td>
<td>3:52</td>
</tr>
<tr>
<td>2017</td>
<td>46</td>
<td>3:40</td>
</tr>
<tr>
<td>2018</td>
<td>31</td>
<td>4:46</td>
</tr>
</tbody>
</table>

**Cypress-Terry Island (Priority 1 calls)**

<table>
<thead>
<tr>
<th>Year</th>
<th>Calls</th>
<th>Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>2015</td>
<td>0</td>
<td>0:00</td>
</tr>
<tr>
<td>2016</td>
<td>0</td>
<td>0:00</td>
</tr>
<tr>
<td>2017</td>
<td>0</td>
<td>0:00</td>
</tr>
<tr>
<td>2018</td>
<td>0</td>
<td>0:00</td>
</tr>
</tbody>
</table>

Reporting District 21 (addresses north of Whittier Blvd., east of Walnut St., west of Cypress St., and south of the north city limits) includes the Cypress-Terry Island had the following response times:

<table>
<thead>
<tr>
<th>Year</th>
<th>Calls</th>
<th>Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>2015</td>
<td>27</td>
<td>3:00</td>
</tr>
<tr>
<td>2016</td>
<td>31</td>
<td>2:57</td>
</tr>
<tr>
<td>Year</td>
<td>Calls</td>
<td>Time</td>
</tr>
<tr>
<td>------</td>
<td>-------</td>
<td>------</td>
</tr>
<tr>
<td>2017</td>
<td>32</td>
<td>4:01</td>
</tr>
<tr>
<td>2018</td>
<td>17</td>
<td>4:15</td>
</tr>
</tbody>
</table>

**Hensel-Magda Island (Priority 1 calls)**

<table>
<thead>
<tr>
<th>Year</th>
<th>Calls</th>
<th>Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>2015</td>
<td>0</td>
<td>0:00</td>
</tr>
<tr>
<td>2016</td>
<td>0</td>
<td>0:00</td>
</tr>
<tr>
<td>2017</td>
<td>0</td>
<td>0:00</td>
</tr>
<tr>
<td>2018</td>
<td>0</td>
<td>0:00</td>
</tr>
</tbody>
</table>

Reporting District 22 (addresses north of Whittier Blvd., east of Cypress St., west of Harbor Blvd., and south of the north city limits) includes the Hensel-Magda Island and had response times as follows:

<table>
<thead>
<tr>
<th>Year</th>
<th>Calls</th>
<th>Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>2015</td>
<td>43</td>
<td>4:28</td>
</tr>
<tr>
<td>2016</td>
<td>43</td>
<td>3:52</td>
</tr>
<tr>
<td>2017</td>
<td>38</td>
<td>4:11</td>
</tr>
<tr>
<td>2018</td>
<td>25</td>
<td>4:19</td>
</tr>
</tbody>
</table>

**Palm-Shady Crest Island (Priority 1 calls)**

<table>
<thead>
<tr>
<th>Year</th>
<th>Calls</th>
<th>Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>2015</td>
<td>0</td>
<td>0:00</td>
</tr>
<tr>
<td>2016</td>
<td>0</td>
<td>0:00</td>
</tr>
<tr>
<td>2017</td>
<td>0</td>
<td>0:00</td>
</tr>
<tr>
<td>2018</td>
<td>0</td>
<td>0:00</td>
</tr>
</tbody>
</table>

Reporting Districts 23 and 24 (encompasses addresses north of Whittier Blvd., east of Harbor Blvd., west of Palm St., and south of the north city limits. RD 24 encompasses addresses north of Whittier Blvd., east of Palm St., west of the east city limits and south of the north city limits) includes the Palm-Shady Crest Island and had response times as follows:

<table>
<thead>
<tr>
<th>Year</th>
<th>Calls</th>
<th>Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>2015</td>
<td>10</td>
<td>8:36</td>
</tr>
<tr>
<td>2016</td>
<td>16</td>
<td>4:57</td>
</tr>
<tr>
<td>2017</td>
<td>15</td>
<td>4:43</td>
</tr>
<tr>
<td>2018</td>
<td>23</td>
<td>4:48</td>
</tr>
</tbody>
</table>